

## Written Statement for Electronic Fund Transfer Dispute

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### 1. Account/Transaction Information

Name: \_\_\_\_\_

Account Number: \_\_\_\_\_

Amount of Disputed Transfer(s): \_\_\_\_\_

Date(s) of Disputed Transfer(s): \_\_\_\_\_

Description of Disputed Transfer(s): \_\_\_\_\_

Why do you believe the transfer(s) is/are in error? \_\_\_\_\_

To your knowledge, were any of your credentials used to access your account lost or stolen (such as your login password, secret word or PIN)?      YES      NO

### 2. Statement

I (the undersigned) hereby attest that to my knowledge, with respect to the transfers described above:

- (i) I have reviewed the circumstances of the disputed transfers from my account;
- (ii) The disputed transfers were not authorized and are in error;
- (iii) The disputed transfers were not originated by me, any person authorized to use my account or any person acting in concert with me with fraudulent intent; and
- (iv) I am the owner of the above-referenced account or have the authority to act on behalf of the owner.

### 3. Signature

I have read the above statement in its entirety and attest that the information provided on the statement is true and correct and I request that my account be credited for the amount of the disputed transfer(s).

Signature \_\_\_\_\_

Date \_\_\_\_\_

**Please send this document to the address below:**

**Goldman Sachs Bank USA  
PO Box 1984  
Cranberry Township, PA 16066**

**If you previously notified us of this disputed transfer over the phone, we must receive this written statement within 10 business days of the date you notified us over the phone.**

Goldman Sachs Bank USA PO Box 1978 Cranberry Twp., PA 16066 Questions? Call **1-855-730-SAVE** (1-855-730-7283) or visit [Marcus.com](http://Marcus.com)

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